

BellSouth Telecommunications, Inc.

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September 13, 2004

RECEIVED

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PUBLIC SERVICE COMMISSION

Ms. Beth O'Donnell Executive Director Public Service Commission 211 Sower Boulevard P. O. Box 615 Frankfort, KY 40602

Re:

An Inquiry Into Universal Service and Funding Issues

Administrative Case No. 360

Dear Ms. O'Donnell:

Enclosed for filing in the above-captioned case are the original and ten (10) copies of BellSouth Telecommunications, Inc.'s Motion for Reconsideration and Clarification of August 24, 2004, Order.

Sincerely,

Dorothy J. Chambers

**Enclosure** 

cc: Parties of Record

550153

### COMMONWEALTH OF KENTUCKY

### BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INQUIRY INTO UNIVERSAL	)	ADMINISTRATIVE
SERVICE AND FUNDING ISSUES	)	CASE NO. 360

# BELLSOUTH TELECOMMUNICATIONS, INC.'S MOTION FOR RECONSIDERATION AND CLARIFICATION OF AUGUST 24, 2004, ORDER

BellSouth Telecommunications, Inc. ("BellSouth"), by counsel, respectfully requests pursuant to KRS 278.400 the Commission reconsider its August 24, 2004, Order, specifically the effective date for inclusion of customers who participate in the Temporary Assistance to Needy Families program ("TANF") and the National School Lunch's Free Lunch program ("NSL") in the Lifeline program. BellSouth requests that the effective date for inclusion of these two groups be extended until BellSouth is able to implement the necessary changes, as explained below (see ordering paragraph #1). BellSouth also seeks clarification of the Commission's requirement for annual certification audits (see ordering paragraph #2).

# Background:

On April 29, 2004, the Federal Communications Commission (FCC) released its order in the matter of Lifeline and Link-Up, WC Docket No. 03-109. In response to the FCC's order, the Kentucky Public Service Commission issued an order, on August 24, 2004, that concurred in certain recommendations of the FCC's order. This Commission

also disagreed with certain recommendations in the FCC Order. Specifically, this Commission ordered as follows:

- "1. Within 30 days of the date of this Order, Eligible Telecommunications

  Carriers shall update their tariffs to include TANF and NSL for Lifeline and

  Link-Up eligibility, effective the date of this Order.
- 2. Eligible Telecommunications Carriers shall implement annual certification audits to verify eligibility.
- 3. Eligible Telecommunications Carriers shall continue to advertise the availability of Lifeline and Link-Up programs to subscribers in their service area in a manner designed to reach those most likely to benefit from the programs.
- 4. The provision that a consumer is eligible to participate in Lifeline/Link-Up if the consumer's income is at or below 135 percent of the federal poverty guidelines shall not be implemented at this time."

BellSouth contests neither the inclusion of the customers in the Lifeline and Link-Up program who participate in the TANF and NSL programs, nor the requirement for annual audits of eligibility. BellSouth's request for reconsideration and clarification is based solely on logistical concerns in implementation of the Commission's order.

# Request for Reconsideration:

BellSouth's request for reconsideration relates to ordering paragraph 1, quoted above, of the Commission's order. Therein, BellSouth is directed to file tariffs by

<sup>&</sup>lt;sup>1</sup> Order of the Kentucky Public Service Commission in Case No. 360, AN INQUIRY INTO UNIVERSAL SERVICE AND FUNDING ISSUES, dated August 24, 2004.

September 23, 2004, that identify participants in the TANF and NSL programs as eligible for Lifeline and Link-Up, effective on August 24, 2004.

In order to provide the Lifeline and Link-Up credits for eligible customers, BellSouth must program its billing software to accept orders for the credits and to reflect the credits on customers' bills. These software programs must be updated to accept the TANF and NSL indicators in order for the credits to be provided to customers in the state of Kentucky. BellSouth currently is researching when time slots and resources will be available for these updates, but estimates that it will take approximately six (6) months to make these program changes. Due to the number of billing changes required in the nine states served by BellSouth, such programming must be scheduled in advance and in accordance with available resources. BellSouth, therefore, requests that the Commission modify its order to allow BellSouth to implement these changes in early 2005, the specific date to be determined and subsequently approved by this Commission.

# Request for Clarification:

BellSouth's request for clarification is restricted to ordering paragraph 2 of the Commission's order.

BellSouth respectfully requests an informal conference in this proceeding in order to obtain further information and clarification regarding the Commission's order, specifically, the requirement to implement annual certification audits to verify eligibility. There are two separate processes involved with respect to certification of eligibility and verification of eligibility. The FCC rules require self-certification under penalty of perjury for federal default statutes. States operating their own lifeline programs are

permitted to devise more stringent measures. BellSouth seeks clarification as to whether the Kentucky Commission adopts the federal self-certification requirement or is establishing its own certification process. With respect to verification of eligibility, the FCC requires that ETCs verify annually the continued eligibility of a statistically valid sample of lifeline subscribers. Again, BellSouth seeks clarification as to whether the Commission has required BellSouth to follow the federal verification procedures or is adopting state specific procedures. BellSouth also requests Commission input on whether the on-line verification procedures which BellSouth is in the process of implementing are sufficient to satisfy verification procedures in Kentucky.

# Conclusion

BellSouth urges the Commission to grant its request for reconsideration and for clarification. BellSouth is working diligently to schedule and accomplish the necessary software programming to comply with the provisions of ordering paragraph 1 of the Commission's August 24, 2004, Order. But additional time is required to perform and complete this work. BellSouth's request for an extension of time should be granted so that BellSouth can make the necessary changes in its systems to properly administer the credits for eligible customers.

BellSouth's request to clarify that an on-line verification procedure satisfies the Commission's requirement for certification and verification also should be granted so that BellSouth will be advised if this on-line procedure is satisfactory to the Commission.

BellSouth requests that the Commission schedule an informal conference for discussion of these issues.

Respectfully submitted,

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COUNSEL FOR BELLSOUTH TELECOMMUNICATIONS, INC.

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# **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing was served on the individuals on the attached Service List by mailing a copy thereof, this 13th day of September 2004.

Dorothy J. Chambers

#### **SERVICE LIST – ADMINISTRATIVE CASE 360**

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